

Terms and conditions

HOTEL EPOQUE reserves the right to change and update at any moment the contents of this website, and also its Confidentiality Policy and the Terms and conditions for use, without prior notice. For this reason we are kindly asking you to visit this section periodically in order to check the terms and conditions you agreed to comply with.

1. Personal Information

The user is responsible for all the activities that take place by accessing the website HOTEL EPOQUE. HOTEL EPOQUE cannot be held liable for the actions taking place following the user's negligence regarding personal data security and confidentiality.

2. The user's rights

HOTEL EPOQUE guarantees a limited access to the user, for personal interest, on this website and it does not grant the right to download or modify partially or totally the website, to reproduce the website partially or totally, to copy, sell/resell or capitalize on the website in any other manner, without the written agreement of HOTEL EPOQUE.

3. Personal data security

For more details on personal data security, please check the Personal Data Protection Policy available on the website www.hotelepoque.ro

4. Copyright

The entire content of the website HOTEL EPOQUE – images, texts, graphics, symbols, graphic elements, scripts, software and other data – is the property of HOTEL EPOQUE and is protected under the Law for the protection of copyrights and the laws concerning intellectual and industrial property.

Unauthorized use without the approval of HOTEL EPOQUE of any of the elements above is punished as per the laws in force.

5. How we work

By accessing the website HOTEL EPOQUE , using, visiting, purchasing services or sending emails addressed to HOTEL EPOQUE , the communication is done electronically, being considered that the user agrees to receive notifications from HOTEL EPOQUE in electronic form, including email communications or website announcements.

6. Payment

For payments made with bank cards for the services / products (including accommodation) and charged by the hotel, we will charge the equivalent in RON at the official exchange rate announced by the National Bank of Romania valid on the date of invoice.

HOTEL EPOQUE accepts the following bank cards: Visa, Mastercard, Maestro and American Express.

7. Information input by the user

The booking data of the users are confidential. At the moment of booking only the essential information necessary for making the booking are sent to the hotel. However, the personal data may

be sent to the rightful authorities for verifying commercial transactions or to other competent authorities who have the right to make any justified verifications as per the law. The booking data must be filed in carefully. HOTEL EPOQUE may cancel without warning the bookings made where it is observed that erroneous data were filed in. Also, HOTEL EPOQUE may cancel any booking made by a user who cannot be reached by phone concerning the booking, but not if the user had previous bookings at HOTEL EPOQUE and these were fulfilled or if the booked services were paid in advance or guaranteed by credit card.

8. Litigations

By using the website (browsing or purchasing services), the user acknowledges that the Romanian laws will govern the "Terms and conditions" above and that any dispute of any kind which may arise between the user and the company HOTEL EPOQUE and the users will be solved amicably first, if possibly. If the amicable solution is not possible, the conflict will be resolved in court, as per the Romanian laws in force.

9. Final dispositions

By launching a reservation, the client accepts the terms and conditions for use without objections, these having the binding value of a validly concluded contract. HOTEL EPOQUE reserves the right to change these provisions in any manner and also the website HOTEL EPOQUE, its structure or any other changes which may affect the site without prior notice to the users.

HOTEL EPOQUE cannot be held liable for the eventual errors appearing on the website from any reasons, including due to changes, settings, etc. and it is not liable for the content, quality or nature of other websites reachable by links from the website HOTEL EPOQUE, indifferent of the nature of these links. The responsibility for the respective websites resides solely with the owners of the respective websites.